

Privacy Policy

Effective Date: 2025-01-02

Patrick West ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our mobile application, MQTT Developer (the "App"), or engage with our services (collectively, the "Services").

By using the Services, you agree to the collection and use of information in accordance with this Privacy Policy. If you do not agree with this policy, please do not use our Services.

1. Information We Collect

1.1 Personal Information We may collect personal information that you provide directly to us, such as:

- Name (when using Google or Apple sign-in)
- Email address (when using Google or Apple sign-in)
- Account information for brokers (as saved by the user)
- Messages shared within the App

1.2 Non-Personal Information We may collect non-personal information automatically, such as:

- IP address
- Device information
- Usage data (e.g., app activity, session duration)

2. How We Use Your Information

We may use the information we collect for purposes such as:

- Authenticating users through Google or Apple sign-in
- Saving and managing brokers and related logins
- Storing and delivering user messages
- Providing and maintaining the Services
- Responding to customer inquiries and support requests
- Improving our Services and user experience

3. How We Share Your Information

We do not sell your personal information. However, we may share your information with third parties in the following circumstances:

- **Service Providers:** We use Firebase as a backend to store and manage data, including user accounts, brokers, and messages. Firebase complies with industry-standard security protocols.

- **Legal Requirements:** We may disclose your information if required by law or in response to valid legal processes.
- **Business Transfers:** In the event of a merger, acquisition, or sale of assets, your information may be transferred to the new entity.

4. Account and Data Deletion

You can request to delete your account and all associated data at any time:

- Through the settings page in the App
- By contacting us at mqtexplorer.contact@gmail.com

Upon deletion, all personal data stored in Firebase, including broker information, logins, and messages, will be permanently removed.

5. Cookies and Tracking Technologies

We do not use cookies directly. However, Firebase and third-party services may use cookies or similar technologies for analytics and service delivery. For more information, please refer to Firebase's privacy practices.

6. Data Security

We implement reasonable technical and organizational measures to protect your information. Firebase is utilized as a secure backend service. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

7. Your Choices and Rights

Depending on your location, you may have the following rights:

- Access and review your data
- Request correction or deletion of your data
- Withdraw consent where processing is based on consent

To exercise your rights, please contact us at mqtexplorer.contact@gmail.com.

8. Third-Party Links

The App may contain links to third-party websites or services. We are not responsible for the privacy practices of those sites. We encourage you to read their privacy policies.

9. Children's Privacy

The App is not directed to individuals under 13 (or the minimum age in your jurisdiction). We do not knowingly collect personal information from children. If you believe we have collected data from a child, please contact us immediately.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated "Effective Date."

11. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Patrick West
Southampton, UK
Email: mqttexplorer.contact@gmail.com

Thank you for trusting us with your information. Your privacy is important to us.